

Novonesis quality and product safety policy

Novonesis is a world-leading biosolutions partner. We provide innovative, sustainable offerings, and ensure our customers' trust as a reliable supplier of high-performing, safe products and competitive services.

To meet our objectives, we have adopted the following principles:

Customer interaction

- We seek knowledge of customer and market needs through dialogue and cooperation and convert this information into competitive offerings.
- We fulfill agreements with customers and partners, meet the expectations of our customers and partners, and always seek improvement to be able to develop products and services that benefit our customers and partners.

Safety and risks

- We continually conduct risk identification and mitigation to ensure that all existing products and products under development are safe in use and handling.
- We continuously improve quality and food/feed safety in our processes, mitigate risk of food/feed fraud, and implement food/feed defense plans to ensure quality and food/feed safety for human and animal consumption.
- We inform, assist and regularly update our customers and partners in the correct and safe use of our products.

Management systems

- We maintain and develop documented management systems that ensure compliance and continually improve quality and safety at all stages in the value chain.

Employee empowerment

- We empower and encourage our employees to take responsibility for the quality and safety of our products.
- We ensure a strong quality and food/feed safety culture where we develop and optimize tools, systems and processes. This includes internal communication to enable all employees to work efficiently with a quality and food/feed safety mindset.

Regulatory requirements

- We identify and comply with all relevant statutory and legal requirements.

Novonesis is leading the era of biosolutions.

By leveraging the power of microbiology with science, we transform the way the world produces, consumes and lives. In more than 30 industries around the world, our biosolutions are already creating value for thousands of customers and benefiting the planet. Our 10,000 people worldwide work closely with our partners and customers to transform business with biology. Let's better our world with biology.

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